

THE ISLAND ON BOLGODA

BOOKING TERMS & CONDITIONS

IMPORTANT: THE FOLLOWING TERMS AND CONDITIONS GOVERN THE CONTRACT BETWEEN ALL TRAVELERS AND HOTEL GUESTS (INDIVIDUALLY AND COLLECTIVELY "GUEST"), AMICI Leisure (Pvt) Limited ("AMICI"), AND THE LOCATION PROVIDING ACCOMMODATIONS AND SERVICES TO GUEST PURSUANT TO A CONFIRMED BOOKING ("THE ISLAND ON BOLGODA"). YOUR ENJOYMENT OF YOUR VACATION IS IMPORTANT TO US. PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY TO ENSURE YOUR COMPLETE UNDERSTANDING AND AGREEMENT. IN CONSIDERATION OF THE BOOKING CONFIRMATION AND/OR TICKETS ISSUED TO YOU BY AMICI, THE ISLAND, AND/OR ANY THIRD PARTY TOUR OPERATOR, TRAVEL AGENT, OR TRAVEL PROVIDER, ALONG WITH OTHER GOOD AND VALUABLE CONSIDERATION, ALL GUESTS HEREBY AGREE TO THE FOLLOWING TERMS AND CONDITIONS ("CONTRACT"):

1. Payment:

100% charge on all reservations. To consider a booking confirmed full payment is required within 48 hours of making a booking. For last minute bookings immediate payment is required.

Payment for additional services (to be made directly to The Island on Bolgoda) to be made in Cash only.

2. Cancellation and Change Charges Payable by Guest:

1st Dec to 31 Dec (Peak):

100% charge on all reservations and No refund.

1st Jan - 30th Nov:

100% charge on reservation. If Cancellation to be notified 14 days prior to arrival it is fully refundable. In a case of cancellation within 14 days or no show, payment will not be refunded.

For Special Events/Group Bookings – 100% charge on reservation. If Cancellation to be notified 30 days prior to arrival it is fully refundable. In a case of cancellation within 30 days or no show, payment will not be refunded.

3. Travel Delays and Cancellations. AMICI or The Island on Bolgoda shall NOT be liable for any refunds or other compensation due to travel delays, cancellations, any Guest's inability to travel for any reason and any related losses or expenses including without limitation any losses or expenses resulting from "acts of God" or force majeure type events. TRAVEL INSURANCE IS STRONGLY RECOMMENDED.

4. Check-in / Check-out.

Bed and Breakfast - Check-in time is 2:00 p.m and check-out time is 12:00 noon.

Day Activity - Check-in time is 8:00 a.m and check-out time is 6:00 p.m of the same day.

5. Passport or National Identity Card (NIC) Required for Check-In. Upon check-in at the hotel, the lead Guest whose name the booking is under MUST PRESENT a VALID PASSPORT and VALID NIC. The names on the booking confirmation, passport, or NIC must match.

6. Code of Conduct – The hotel has a zero tolerance policy in which it will refuse to admit or refuse service or accommodation in the hotel or may remove a person who: while on the premises of the hotel acts in an obviously intoxicated or disorderly manner, destroys or threatens to destroy hotel property, or causes or threatens to cause a public disturbance; or refuses or is unable to pay for the accommodations or services. A person who negligently or intentionally causes damage to the hotel or any furniture or furnishings within the hotel, shall be liable for damages sustained by the hotel staff, including the hotel's loss of revenue resulting from the inability to rent or lease rooms while the damage is being repaired.

7. Force Majeure. AMICI, The Island on Bolgoda and its third party operators shall NOT be liable for any losses or damages due to events beyond their reasonable control including without limitation: acts or orders of governmental authorities; weather; fire; flood; earthquake; volcanic activity; lightning; utility outages; strike, lockout, or work stoppage; terrorism; or any event typically described as “force majeure” or an “act of God.” REFUNDS SHALL NOT BE OFFERED in the event of a late or delayed arrival to the Hotel. In the event of a delayed departure from the Hotel, Guests shall be required to pay locally for any additional nights at a rate not to exceed the Hotel’s night published (“rack”) rates. TRAVEL INSURANCE IS STRONGLY RECOMMENDED.

8. Insect-Borne Illness. The Island on Bolgoda is located in a tropical environment. Although the Hotel maintains a year round pest control program, The Island on Bolgoda, its owners, employees, agents, insurers, and suppliers shall absolutely NOT be liable for, and all Guests shall HOLD HARMLESS The Island on Bolgoda, its owners, employees, agents, insurers, and suppliers from any injury, illness, or loss resulting from exposure to any insect-borne disease or similar tropical illness of any nature whatsoever. Potential Guests who are pregnant or may become pregnant should seek the advice of a qualified physician prior to travel.

9. Guests with Disabilities. Due to the unique nature of the location, its buildings, grounds, amenities, and services, may not be suitable for Guests with certain disabilities and mobility issues. Some buildings, rooms, grounds, beaches, amenities, events, and services may not be accessible. Likewise, Guests with certain disabilities and mobility issues may encounter difficulties at local airports and with public and private transportation, walkways, buildings, facilities, services and events.

10. Limitations of Liability: UNDER NO CIRCUMSTANCES shall The Island on Bolgoda, its owners, officers, employees, agents or insurers be liable for any claim or action of any nature whatsoever arising out of or in relation to any act, omission, illness, injury, loss or occurrence at the Hotel or in the country where the Hotel is physically located. Each Guest shall HOLD HARMLESS its owners, officers, employees, agents and insurers from any such Hotel-related claims and actions, and from any claims or actions based on the acts or omissions of any third party transportation provider, and tour and excursion providers. UNDER NO CIRCUMSTANCES shall the Hotel, any third party tour operators or travel agents, or any of their respective owners, officers, employees, agents or insurers be liable

for any consequential, incidental, punitive, or exemplary damages or any damages based on emotional distress, mental suffering, or psychological injury of any kind.

11. Legally Binding. This Contract is LEGALLY BINDING. Each Guest is responsible for reading, understanding, and agreeing with the terms and conditions set forth in this Contract as a condition of securing a Hotel booking. The provisions of this Contract have been made available to the Guest IN ADVANCE of making a Hotel booking. This Contract has been made available to Guest PRIOR TO making a Hotel booking and PRIOR TO travel, thus ADVANCE NOTICE has been provided.